



FAA REPAIR STATION # KP4R318M - EASA.145.4996

TERMS AND CONDITIONS:

As an AS 9110 Certified and Registered company VHL Aircraft, Inc. is required to communicate to our external providers the following requirements.

- a. The external provider needs to:
 - Implement a quality management system;
 - Use customer-designated or approved external providers, including process sources (e.g., special processes);
 - Notify VHL Aircraft, Inc. of nonconforming processes, products, or services and obtain approval for their disposition;
 - Prevent the use of suspected unapproved, unapproved, and counterfeit;
 - Know that providing counterfeit and/or unapproved parts and/or assemblies to VHL Aircraft, Inc. is strictly prohibited. External Providers who provide counterfeit and/or unapproved parts and/or assemblies will be reported to the applicable government authorities and GIDEP.
 - Establish and maintain a Foreign Object Debris (FOD) prevention program;
 - Notify VHL Aircraft, Inc. of changes to processes, products, or services, including changes of their external providers or location of manufacture, and obtain VHL Aircraft, Inc.'s approval;
 - Flow down to their external providers applicable requirements including VHL Aircraft, Inc. requirements;
 - Provide a certificate of conformity, test reports, or authorized release certificate, as applicable;
 - Retain documented information for a minimum of 10 years or as required by customer and/or applicable regulations.
- b. Provide right of access by VHL Aircraft, Inc., our customer, and regulatory authorities to the applicable areas of facilities and to applicable documented information, at any level of the supply chain.
- c. The external provider must have awareness that they contribute to product or service conformity, product safety and the importance of ethical behavior.
- d. Any product malfunctions, defects, and unairworthy conditions will be reported to the concerned stakeholders.
- e. Delivery documentation package from external provider, as a minimum must include:
 - A unique document number to tie all external provider documentation to respective Purchase Orders, Packing Slips & Invoices.
 - Appropriate Certificates of Conformity
 - Appropriate agency certificates (i.e. 8130)